

Privacy Policy (UK)

1. Who We Are

We are Cyurable LTD registered in the UK & a member of the FHT. You can contact us at cyurable@gmail.com or 07733243048. If you have any questions about this policy, contact us at cyurable.com.

2. The Data We Collect

We may collect and process:

- Identity Data – name, title, date of birth, lifestyle, medical information.
- Contact Data – email address, phone number, billing/home address.

3. How We Collect Data

We collect data when you:

- Fill in forms or interact with us.

4. Why We Use Data (Purposes) And Lawful Bases

We use personal data to:

- Provide our products/services safely & legally, (Lawful basis: Contract).
- Respond to enquiries and provide the best support (Contract/Legitimate Interests).

Where we rely on legitimate interests, they include running and improving our business, delivering quality customer service, and promoting our products/services in a proportionate way. You can object to processing based on legitimate interests at any time.

5. Cookies

We use cookies and similar technologies for functionality, analytics and marketing. Where required, we will obtain your consent for non-essential cookies. You can manage your preferences at any time. For details, see our Cookie Policy.

6. Data Retention

We keep personal data only for as long as necessary for the purposes described above, including to satisfy legal, accounting or reporting requirements. We then securely delete or anonymise it.

7. Your Rights

You have rights to access, rectify, erase, restrict, object to processing and data portability and the right to withdraw consent where processing is based on consent. To exercise these rights, contact us at cyurable@gmail.com. You also have the right to complain to the Information Commissioner's Office (ICO).

8. Third-Party Links

Our website may include links to third-party sites or services. We are not responsible for their privacy practices.

9. Changes To This Policy

We may update this policy from time to time. The latest version will always be adhered to

https://www.fht.org.uk/sites/default/files/2023-08/fht_code_of_conduct_2022.pdf with the date of the most recent update.

Contact

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